



Local 002

Human Services Advisory Committee

Chair: Kelly Engman.

January 20th, 2017

Committee Mandate

The role of the Human Services Advisory Committee Caucus is to bring forward issues by Local 002 members who work in Delivery Services within the Employment and Financial Supports division of Alberta Human Services. The caucus discusses the issues brought forward by each regions representatives and determines if they are provincial in scope or could be provincial in scope. The committee then provides the employer with our agenda items for the joint meeting held on the following day.

Committee Members

- Chair, Kelly Engman, Calgary Rep
- Vice Chair, Vacant
- Secretary, Estelle Lafreniere, North Central Rep
- Carla Walli, Central Rep
- Sheila Osborn, Edmonton Rep
- Rita Bains, Edmonton Rep
- Ken Ziolkowski, North West Rep
- Clayton Wiloughby, South Rep
- Karen Mann, Local 002 Chair
- Susan Cowtan, Edmonton Alternate
- Sandra Lowes, Central Alternate
- Ryan Puczko, Calgary Alternate
- Kate Kingston, North West Alternate
- Ron Berger, South Alternate
- Vacant, Edmonton Alternate
- Vacant, North Central Alternate

Meetings

Caucus: December 1st, 2016, at AUPE HQ Edmonton.

Employer: December 2nd, 2016, at AUPE HQ Edmonton.

Highlights

In preparation for our upcoming Human Service Advisory meeting, the Chair teleconferenced November 18th with the employer's representative, Stephen Gauk to discuss the next meeting. I asked for the employer to arrange for a presentation of the Calgary Prototype to discuss how the model has been evolving the past year and discuss what duties their current roles, such as Case Managers, have. I indicated that Integrated Service Delivery (ISD) and workload continue to be the biggest issues with Service Delivery Staff.

The committee caucused on December 1st to prepare for our meeting on December 2nd with the employer to review new regional concerns from Delivery staff and work on other committee responsibilities. The committee chose me, Kelly Engman, to continue as Chair of the committee until our next formal election at our June caucus meeting. We welcomed Ron Berger, the alternate committee member for the South Region, to his first Advisory meeting. It is great to have full committee representation for the South Region. Our Terms of Reference has been approved by this committee and submitted to the Local for posting. The committee meetings for 2017 have been approved and forwarded to our Webmaster to be posted on the Local 002 calendar. The committee discussed regional concerns around ISD implementation, workload and classification of roles. We discussed the need for us to get an update on what our ministries organization chart looks like currently to get a better sense of who is included in Delivery Services. Ask the employer to consider notifying staff turning age 65 who continue to work, how that impacts on benefits sooner than 30 days before their birthday.

At the December 2nd meeting with the employer we had discussions and updates on many delivery items from several representatives on the employers side. OHS update was provided by Tina Long. She discussed CCISD and Hazard Management implementation strategy and Hazard Assessments being addressed. Stephen Gauk and Tricia provided an update on ISD. Colleen Barr, Senior Manager, and several staff from the Calgary prototype did a one hour presentation via teleconference on where they are today with service delivery and role development. They went over the processes that the prototype has to follow as they slowly work on the model. I found the information very useful as it helps to explain why this process seems to be taking so long to implement. It is estimated that it will be 2020 before the new model will be completely developed. Shannon Kachurowski and Stephen Gauk provided an update on the Workload Assessment Model. It appears that roles in Local 002 will not be looked at until Local 001 and 006 are completed. We told the employer that the SFSC's are under considerable pressure due to unmanageable workloads and they need to work on standards for that role sooner rather than later. Jillian Carson, Executive Director, Financial Supports, provided her Program Director update. The minutes from this meeting with more details, will be posted on the Human Services Intranet as soon as they are reviewed and approved by the committee members from the employee and employer sides.

Actions Planned

- Next caucus meeting is March 2nd, 2017.
- Review Terms of Reference due to feedback.
- Discuss vacant Vice-Chair position.
- Develop information email that can be sent to Delivery Staff in regions with committee member vacancies to assist with recruiting the new members.